

MISSIONS OF THE EUROPEAN UNION, ACCEDING COUNTRIES,
ASSOCIATED COUNTRIES, NORWAY AND SWITZERLAND
REPRESENTED IN KOREA

EMERGENCY GUIDELINES FOR CITIZENS *

1. GENERAL

A crisis could be a natural disaster (flood, earthquake, explosion of nuclear power plants etc.), civil disorder or armed conflict.

This pamphlet contains advice on personal action in the event of a crisis and recommendations concerning individual preparations for possible evacuation.

In case of a crisis you should try to obtain as much information as possible about the development of the crisis through American and Korean news broadcasts. Your Embassy will also try to provide information in your language and/or English through the American (AFN) and local (KBS, MBC) radio and/or television network. You should be aware of any particular instructions or advice issued by your Embassy. In the case of certain EU Embassies this may be found on the Embassy's website. We advise you to keep a portable radio (with spare batteries) to hand, as well as a list of the frequencies of the stations named. (See Annex 1).

In a crisis, EU states will try to coordinate their actions through a joint crisis unit.

2. PERSONAL/INDIVIDUAL PREPARATIONS

A) Record of Property and Valuables

Keep a list of private property/valuables and deposit a copy with friends or your insurance company in your home country.

B) Private Vehicles

Keep your vehicle fully operational (tank filled up, small stock of fuel in the house). In the event of an evacuation, the use of your private vehicle is strongly not recommended. In the event of military build up, MARTIAL LAW will be inevitable,

* These guidelines are a model document, agreed upon by the EU Crisis Management Group, which each participating Embassy should adapt to its national emergency plan and specific needs.

which as a result will restrict movements.

C) Passports and personal documents

Prepare a small handbag (kept to hand) with essential personal documents as:

- ❑ Passports and residence card(s) for you and your dependants and foreign servants;
- ❑ Vaccination documents;
- ❑ Insurance policies ;
- ❑ Personal documents.

D) Local / foreign exchange

Keep a reasonable supply of local and foreign exchange (Euro or US-dollars). Ensure your credit card(s) are valid, which will be of help when you are evacuated to another country.

E) Personal equipment and supplies

In case you need to move to a safer place within Korea or to another country, prepare an emergency pack of essential items (keep it light, you must be able to carry it yourself).

Be advised that it will be very unlikely for you to get the opportunity to carry these items in the event of a military evacuation.

A small handbag with your personal belongings as mentioned in C) are essential!!

- ❑ Clothing according to season (cool evenings ! !) and strong shoes ;
- ❑ Woolen blanket or sleeping bag and perhaps an air mattress ;
- ❑ Washing kit; hygienic articles, baby articles, insect repellent etc. ;
- ❑ Portable transistor radio and spare batteries ;
- ❑ Flash light and spare batteries ;
- ❑ First aid box and personal medicines ;
- ❑ Water and canned or vacuum packed food for one or two days ;
- ❑ Dishes and cutlery (camping set ?), camping cooker;
- ❑ Also take your spare spectacles.

In the event of a critical political development, instructions will -if circumstances permit- be given by your Embassy.

!! STAY HOME AND KEEP IN CONTACT WITH YOUR EMBASSY !!

F) Registration

In order to allow for Embassies to properly plan and prepare protective measures they need to have accurate figures of EU citizens in Korea. You can help in this by registering your presence at your Embassy and reminding fellow citizens to do so if they are visiting Korea.

G) Biological and chemical weapons

It is a fact that North Korea possesses biological and chemical weapons (B&C) that could be used in an armed conflict on the Peninsula. In a tense situation or in a situation with an early warning most EU citizens are expected to leave the country by commercial plane and will as such not be affected by the eventual use of B&C.

There exist many kinds of B&C. Some will be effective in the target zone only for a limited period of time while others might be in effect for several days. To protect yourself against the threat of B&C, you could consider the purchase of certain equipment (gas masks and full-body protecting suits). However, you must be aware that most such equipment requires continuous maintenance also when not in use. You may contact your Embassy for more information.

Another way to protect yourself against the use of B&C would be to reduce the airflow by closing all windows and doors, sealing all points of airflow with plastic sheet or wet towels fastened with tape. You could do so in the entire house or perhaps even better choose one room (e.g. a room in the centre of the house with no windows) as your shelter. Please prepare yourself by having plastic sheet and tape available before a crisis might occur.

F) Korean Guidelines and Emergency Shelters

It is advisable to be aware of the Korean guidelines of what to do in an emergency situation, ranging from natural disasters to terrorist attacks and to industrial accidents. The Korean authorities have guidelines, in English at this website: <http://eng.nema.go.kr/>.

Below is the symbol for a shelter which should be looked for when seeking a safe area in the event of emergency.



You can also look for shelters near you online. This website is available in Korean only so we suggest that you ask colleagues and friends to assist you in confirming where the shelters are near your house and place of work.

http://www.safekorea.go.kr/dmtd/contents/civil/est/EmgnEquipList.jsp?q_menuid=M_NST_SVC_03_04_01

[For information when you enter the website the first box asks for your city/province, the second box for your district (Si/Gun/Gu) and the third box for your local area (Eup/Myun/dong). The Final box type asks for the type of facility you are looking for - shelter is the last on the list.]

3. PREPARATION FOR AN EVACUATION

A) General

In the event of military conflict (with little or no warning) it may not be advisable to risk evacuating on an individual basis. In the area of Seoul and in the vicinity of military action, it is probably better, initially, to maintain a stay-put policy and/or remain at home. You can then seek the advice of your Embassy.

This policy may also apply (in general) to natural disasters.

In the event of civil disorder, however, it may be advisable to move to a safer part of Korea or to leave the country, especially if you have sufficient warning. Always try to inform your Embassy of your departure or other movements.

If your Embassy recommends evacuation either to a safer part of Korea or to another country, you should be aware of the following :

- Participation in such an evacuation is entirely of your own volition and at your own risk;
- Participation in such an evacuation will be at your own expense. Any costs borne by your Embassy will have to be refunded at a later date ;
- Your Embassy will not be responsible for any personal damages or losses you may suffer;
- Children, sick or wounded persons and women should be dealt with first.

B) Individual action

Please stay at home. Notice of intention to evacuate and instructions on individual action will -if circumstances permit- be announced by your Embassy. AFN at 102.7 Mhz and television will also broadcast messages on an evacuation. See Annex 1.

Communications / liaison

EU Embassies cannot guarantee that vital information will reach everyone in time.

You should therefore make every effort possible, even if the local telephone network fails, to keep in touch with your Embassy or any of the contact points. In a real emergency you could try to establish contact through one of the US installations though, there is no guarantee of assistance.

4. WARNING SIRENS

See Annex 2 for details of warning sirens.

5. KOREAN EMERGENCY TELEPHONE NUMBERS

See Annex 3.

6. CONTACT POINTS

A list of important addressees and telephone numbers is contained in Annex 4.

Ensure that all your family members read this paper and have a copy of it.

0505-724-6496

작성 지역 (Area)	위치 (주요 송출대상) major place of broadcasting	지국소재 여부 (기지명) station	TV(Ch) (송신출력)	할당(MHz) assignment	FM(MHz) (송신출력)	AM(KHz) (송신출력)
				영상(MHz) video		
				음성(MHz) audio		
II	SEOUL 서울 (Youngsan Cp., Hannam Village, Cp. Market 외)	○ (Youngsan Cp.)	34(UHF) (30k)	590-596(593)	102.7 (5k)	1,530 (5k)
				591.25		
				595.75		
I	Uijongbu 의정부 (Cps. Red Cloud, Falling Water, Assayons, Sears, Stanley, LaGuardia 외)	○ (Camp Falling Water)	58(UHF) (100)	734-740(737)	88.5 (100)	1,161 (250)
				735.25		
				739.75		
	Munsan 문산 (Cp. Pelham 외)	-	49(UHF) (5k)	680-686(683)	88.5 (50)	1,440 (5k)
				681.25		
				685.75		
	파주리 (Pajuri Area)	-	19(UHF)	500-506(503)	88.5	1,440
				501.25		
				505.75		
	Tongduchon 동두천 (Cps. Casey, Castle, Nimble, Hovey, Mobile 외)	-	49(UHF) (1k)	680-686(683)	88.3 (250)	1,197 (1k)
				681.25		
				685.75		

	Chunchon 춘천 (Cp. Page)	-	2(VHF) (100)	662-668(665) 54-60(57)	88.5 (50)	1,440 (250)
				55.25		
				59.75		
III	OSAN 오산 공군기지 (Osan Air Base)	○ (Osan AB)	49(UHF) (100)	680-686(683)	88.5 (30)	1,359 (1k)
				681.25		
				685.75		
	Pyongtaek 평택 (Cp. Humphreys 외)	-	58(UHF) (100)	734-740(737)	88.3 (50)	1,440 (1k)
				735.25		
				739.75		
	Wonju 원주 (Cps. Long, Eagle 외)	-	58(UHF) (100)	734-740(737)	88.3 (50)	1,440 (250)
				735.25		
				739.75		
IV	군산 공군기지 (Kunsan Air Base)	○ (Kunsan AB)	49(UHF) (2.5k)	680-686(683)	88.5 (250)	1,440 (1k)
				681.25		
				685.75		
	광주 (Kwangju)	-	-	-	88.5 (50)	-
				-		
				-		
	DAEGU 대구 (Cps. Walker, Henry, George 외)	○ (Camp Walker)	12(VHF) (1k)	204-210(207)	88.5 (1k)	1,080 (5k)
				205.25		
				209.75		
	Waegwan 왜관 (Cp. Carroll)	-	49(UHF) (100)	680-686(683)	88.5	1,080 (250)
			681.25			
			685.75			
Chinhae 진해	-	2(VHF) (100)	54-60(57)	88.5 (50)	1,512 (250)	
			55.25			

	(Chinhae NS 외)			59.75		
	Pohang 포항 (Cp. Libby 외)	-	-	-	-	1,512 (250)
	BUSAN 부산 (Cp. Hialeah 외)	-	-	-	88.1 (250)	1,260 (5k)
	CHEJU 제주 (Chejudo Recreation Area)	-	-	-	-	1,512 (50)

TBS Radio:

Seoul: 101.3 MHz

Busan: 90,5 MHz

Gwangju: 98,7 MHz

Annex 2

SIREN WARNING SIGNALS

3 MINUTES CONSTANT SOUND = WARNING / SEEK SHELTER 1 MINUTE

CHANGING SOUND = AIR ATTACK WILL START / STAY IN SHELTER

Annex 3

KOREAN EMERGENCY TELEPHONE NUMBERS

1. MOFA (Ministry of Foreign Affairs)

Duty Office
95-1, Doryum-dong, Jongno-gu
Seoul 110-787

(only after office hours)

Tel.: 2100-7000
2100-7100
Fax: 2100-7998

2. National Police Agency

209, Migeun-dong
Seodaemun-gu
Seoul, 120-020
Anti-terrorist Division : Mr PARK Sung Soo

Tel.: 363-0112
Tel : 313-0684
H.P 019-367-9574

3. Police general telephone number

112

4. Fire rescue team

119

5. Emergency in English

1339

5. National Health Institute
(Korea Centers for Disease Control & Prevention)

5, Nokbeon-dong
Unpyong-gu
Seoul

Tel.: 380-2605 ~8

Department of infectious disease control

Division of communicable disease control:

Tel.: 380-2632 ~5

Emergency room bio-chemical anti-terrorism (24 hrs):

Tel.: 380-2282 ~3

Emergency disease counselling and Hospital guide

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Annex 4

CONTACT POINTS

Embassies and Honorary Consulates in Seoul

Embassy of Switzerland

32-10, Songwol-dong, Jongno-gu

Tel: 739-9511

Fax: 737 9392

Mobile phone 011-739-9511

Website: <http://www.eda.admin.ch/seoul>

E-mail: swissemb@seo.rep.admin.ch / seo.vertretung@eda.admin.ch

Delegation of the European Commission

SEAN Building, 16th Floor

116, Sinmunno 1-ga

Tel.: 3704-1700

E-mail: delegation-rep-of-korea@ec.europa.eu

Embassy of Austria

21st Floor, Kyobo Bldg.

1, Jongno 1-ga

Tel.: 732-9071/2

E-mail: seoul-ob@bmaa.gv.at

Embassy of Belgium

737-10, Hannam-2-dong

Tel.: 749-0381/4

E-mail: seoul@diplobel.fed.be

Embassy of Bulgaria

723-42, Hannam 2-dong

Yongsan-gu, Seoul 140894

Tel.: 794-8625/6

Fax: 794-8627

E-mail: embassy.seoul@mfa.bg

Honorary Consulate of Bulgaria

3rd Floor, Daeyong Building

90, Nonhyeon-dong, 135-010

Tel.: 3014-2700
Fax : 3014-2710

Embassy of the Czech Republic
1-121 Shinmunro 2-ga
Tel.: 725-6765/6; 720-6453
E-mail: czechembseoul@gmail.com; seoul@embassy.mzv.cz

Embassy of Denmark
Room #501, Namsong Building
260-199, Itaewon-dong
Tel: 795-4187
E-mail: selamb@um.dk

Embassy of Finland
18th Fl., Kyobo Bldg.
1, Jongno 1-ga
Tel.: 732-6737/6223/4421
E-mail: sanomat.seo@formin.fi

Honorary Consulate of Finland
6th Floor, Daehyun Building
Daehyun-dong
Tel.: 360-0799

Embassy of France
30, Hap-dong, Seodaemun-gu
Seoul 120-030
Tel.: 3149-4300
Fax: 3149-4410
E-mail: ambafrance@hanafos.com

Embassy of Germany
308-5, Dongbinggo-dong,
Yongsan-gu
Tel.: 748-4114
Fax: 748-4161
E-mail: info@seoul.diplo.de; rk-1@seou.diplo.de; rk-10@seou.diplo.de

Embassy of Greece
27th Floor, Hanwha Building
Janggyo-dong
Tel.: 729-1400/1
E-mail: greekemb@kornet.net

Embassy of Hungary
1-103, Dongbinggo-dong
Tel.: 782-2105
E-mail: mission.sel@mfa.gov.hu

Honorary Consulate of Hungary
20th Floor, Dongyang Tower
Dangsan 4-ga
Tel.: 2639-1712

Embassy of Ireland
13Th Floor, Leema Building,
146-1 Susong-Dong, Jongro-Ku,
Seoul 110-755
Tel : 02 774-6455
Fax : 02 774-6458
E-mail: seoulembassy@dfa.ie

Embassy of Italy
3Fl, Ilshin Bldg, 714 Hannam-dong,
Yongsan-gu, Seoul 140-894
Tel.: 750 0200/1
E-mail: embassy.seoul@esteri.it

Honorary Consulate of Luxembourg
20th Floor, Janggyo Building
Janggyo-dong
Tel.: 316-6113

Embassy of the Netherlands
10th Fl., Jeongdong Bldg.,
15-5 Jeong-dong,
Jung-gu, Seoul 100-784
Tel.: 311-8600
Fax: 311-8650
E-mail: seo@minbuza.nl

Embassy of Norway
13 fl. Jeongdong Bldg.,
15-5 Jeong-dong,
Jung-gu, Seoul 100-784
Tel: 727 7100
E-mail: emb.seoul@mfa.no

Embassy of Poland
70, Sagan-dong, Jongno-gu
Seoul 110-190
Tel.: 723-9681
E-mail: seul.amb.sekretariat@msz.gov.pl; polandseoul@gmail.com

Embassy of Portugal
2nd Floor, Wonseo Bldg.
171, Wonseo-dong, Jongno-gu
Seoul 110-280
Tel.: 3675-2251/3
E-mail: embport@chol.com

Embassy of Romania
1-104, 1-130, Dongbinggo-dong
Yongsan-gu, Seoul
Tel.: 797-4924, 797-6438
E-mail: romemb@kornet.net

Honorary Consulate of Romania
Poonglim Space bon 202-311
Kwanghwamun Sajikdong 54
Jongno-gu Seoul 110-054
Tel/Fax : 720-3657
E-mail : kaimtime@unitel.co.kr

Embassy of Slovakia
389-1, Hannam-dong
Yongsan-gu, Seoul 140-210
Tel.: 794-3981/5420
E-mail: slovakemb@yahoo.com; emb.seoul@mzv.sk

Embassy of Spain
726-52, Hannam-dong
Seoul 142-210
Tel.: 794-3581/2
E-mail: emb.seul@maec.es

Embassy of Sweden
Danam Building, 8th Fl.,
120, Namdaemunro 5-Ga,
Jung-Gu, Seoul 100-704
Tel.: 3703-3700
Fax : 3703-3701/02
E-mail: ambassaden.seoul@gov.se

Embassy of the United Kingdom
Taepyeongno 40, 4 Jeong-dong
Jung-gu, Seoul 110-120
Tel.: 3210-5500
E-mail: webmaster@uk.or.kr; Consular.seoul@fco.gov.uk

Honorary Consulates outside Seoul

DAEGU

Honorary Consular Agency of Italy
At Daegu Bank
118 Suseong-dong 2ga Suseong-gu Daegu, 706-712
Tel: 053-740-2024

Honorary Consulate of Sweden
Dept. Pathology, Dongsan Medical Center,
Keimyung University, 216 Dalsungro
Chung-gu, Daegu
Tel: 053-250-7958

DAEJON

Honorary Consulate of Sweden
Daejeon Sun Hospital
10-7, Mok-dong, Jung-gu,
Daejeon 301-725
Tel.: 042-220-8001
Fax: 042-257-7878

BUSAN

Honorary Consulate of Austria
84-18, Guseo-dong, Geumjeong-gu
Tel: 051-519 2000 – Fax: 051-512-1002

Honorary Consulate of Bulgaria
Woojoo B/D 226-11
Joongang-Daero, Dong-gu,
Busan

Honorary Consulate of Denmark
8th Floor, Eyes Vision Bldg.
46-4 Geoje 1-dong, Yeonje-gu
Tel.: 051-244-9697 Fax : 051-244-4484

Honorary Consulate of Finland
Wärtsilä Korea Ltd.
651-15, Eomgung-dong, Sasang-gu
Tel.:051-329-0501 Fax: 051-324-4348

Honorary Consulate of Germany
German Building, 8th Floor
24-2, Daechang-dong 1-ga
Tel.: 051-441-4112 Fax: 051-441-4113

Honorary Consulate of France
1145-11, McDonald Building
Choryang 3-dong, Dong-gu
Tel.: 051-440-7700

Honorary Consulate of Norway
9th Floor, Kolon Building
36-7, Namchon 1-dong, Suyeong-gu
Tel.: 051-610-7700

Honorary Consulate of Portugal
5th Floor, Bando Building
36, Jungang-dong 4-ga, Jung-gu
Tel.: 051-441-2988

Honorary Consulate of Romania
Il-Shin Industry, Good morning Hospital
4th floor Sajikdong 93-6
Dongrae-gu Busan
Tel : 051 503 8666
Fax : 051 506 6308
E-mail : kisungha@isunicom.com

Honorary Consulate of Sweden
1229,U-dong, Haeundae-gu
Busan, 612-020
Tel.: 051-709-6203
Fax : 051-622-7224

Honory Consulate of Switzerland
651-16, Eomgung-dong, Sasang-gu, Busan 617-831
Tel.: 051-329-0651 Fax: 051-324-4349
E-mail : busan@honrep.ch

Honorary Consulate of the United Kingdom
c/o Michael Trade & Engineering
1707, Ocean Tower,
Haewoondae
Busan
Telno. 010 9437 3353

ULSAN

Honorary Consulate of Belgium
100 Ijin-Ro, Onsan-Eup, Ulju-Gun
Ulsan-City 689 - 892
tel 052-231-0001
fax 052-231-0094